



April 8, 2022

OMERS Administration Corporation (AC) Board of Directors
900 -100 Adelaide Street West
Toronto, ON M5H 0E2
Attention Ms. Pat Nolan, Director, AC Board Secretariat

Dear AC Directors:

Re: Complaint on OMERS non-response to COTAPSA's correspondence on OMERS matters

We are writing to request your support in resolving a concern about your refusal, as the OMERS pension plan administrator, to answer the written questions we pose to OMERS about pension administration or investment management issues related to our pension plan.

We are copying our complaint in writing to FSRA because the problem of ignoring our written questions is getting worse, and we wish to resolve the issue with the OMERS Administration Corporation Board of Directors as soon as possible.

The problem has been evident in your one-line responses to our letters, particularly since 2021. For example, our February 24, 2022 letter received the following response from AC Chair, George Cooke:

<https://cotapsa.ca/wp-content/uploads/2022/02/2022-02-25-Response-to-M-Major-COTAPSA-re-OMERS-SS-Forum.pdf>

We are prepared to include other correspondence received from the AC board that neither explains the AC position nor addresses our questions, if requested.

We recognize that you may not like some of our questions and comments but that does not give you the right to pick and choose which ones you opt to answer or ignore. Likewise, there are responses that we may not like but at least they fulfill your obligation. If the responses are clear, factual, and adequate we will be satisfied and move on to question or comment on other OMERS actions or policies.

We believe that as an active OMERS stakeholder for decades, COTAPSA is within its rights to ask for information, make inquiries or complain about our pension plan on behalf of our members and others. We believe that as an OMERS employer our questions and concerns are valid, and reasonable and fall within our plan administrator's responsibilities and obligations to properly respond. I am also a former employee who is receiving a pension from OMERS.

Please acknowledge our concerns and advise us as to your intentions to comply with the Pension Benefits Act and Regulations and OMERS pension plan policies. If we are not satisfied, we will ask FSRA to review our complaints to see if the matter can be satisfactorily resolved.

Sincerely,

A handwritten signature in black ink that reads "M. MAJOR". The letters are bold and slightly slanted, with a casual, cursive-like style.

Mike Major
Executive Director

cc. FSRA